

Congress of the United States
Washington, DC 20510

May 16, 2024

Troy A. Miller
Acting Commissioner
U.S. Customs and Border Protection
1300 Pennsylvania Avenue NW
Washington, D.C. 20229

Dear Acting Commissioner Miller:

We write to request information on the status of the Global Entry Enrollment Center in Rhode Island. As you know, Rhode Island has only one Global Entry Enrollment Center. However, this center has been closed for renovations since July 6, 2020, making it difficult for Rhode Islanders to enroll in Global Entry.

Global Entry allows low-risk travelers to have expedited access through immigration at airports or at certain other border patrols, allowing them to bypass long lines when entering the United States. To enroll in Global Entry, the applicant must complete a rigorous background check and complete an in-person interview at a Global Entry Enrollment Center.

It is disappointing that our constituents have been unable to conveniently schedule an in-person interview for nearly four years as the Rhode Island Global Entry Enrollment Center has been closed for renovations. Since remote interviews are only allowed for renewals, new applicants in Rhode Island are forced to travel out of state to conduct their interviews to possibly access the benefits of Global Entry. This means Rhode Islanders have to drive almost two additional hours to conduct their interviews at the nearest open enrollment centers, making the interview process much more difficult and adding additional barriers to participating in the program. Although we understand that renovations take time, we have been unable to determine when the Rhode Island Global Entry Enrollment Center is expected to reopen.

We respectfully request you provide our offices a briefing by May 31, 2024, on when the Rhode Island Global Entry Enrollment Center will reopen and request you inform us of any additional support that may be needed to quickly reopen this center.

Sincerely,



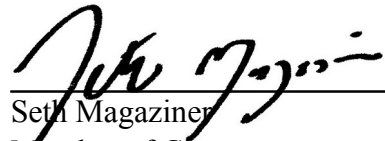
Gabe Amo
Member of Congress



Jack Reed
United States Senator



Sheldon Whitehouse
United States Senator



Seth Magaziner
Member of Congress